

Digital Skills Authority Ukraine Crisis Response - Update

07th March 2022

Further to the escalation of the Russian invasion of Ukraine, horrific attacks and impact on the Ukrainian people, Digital Skills Authority has made some additional updates to our policy. We announced in our initial crisis response of 25th February, that in addition to our ongoing policy of not working with Russian government organisations or banks, we reserved the right to refuse business to Russian and Belarusian organisations and individuals. While Digital Skills Authority continues with the measures, we will no longer accept any Russian or Belarusian delegates or subscribers on our courses. This also means we will not offer examinations directly or through our partners, and will not issue certifications to Russians or Belarusians anywhere in the world.

We continue our commitment to the additional provisions we have made for the Ukrainian people.

Thank you

Deborah Collier FRSA President UK & USA

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Digital Skills Authority Ukraine Crisis Response

25th February 2022

Dear Clients, Subscribers, Partners and Colleagues

As the world watched with horror at the invasion of Ukraine, so many of us feel personally enraged or touched by the suffering of our Ukrainian friends, partners and clients. As a global organisation, we hope and campaign for peace to be restored, while the power and collaboration of the world join forces either through political, government, medical, cyber or military support. From crowdfunded army funding by a Ukrainian bank, to ethically motivated cyber movements, knowledge and combat using information warfare, the Internet has brought the world together. Social networks combined with social media have accelerated the evolution of humanity to an ever growing socially conscious and principled global community. It has enabled us to connect, communicate and collaborate as a global force to be used for good.

Throughout this crisis Digital Skills Authority is committed to supporting Ukrainians through their learning experience during this challenging time. Our activities will include the pause or extension of subscription and examination deadlines. Our management team are leading efforts to support our clients, partners, contractors and staff, and our call centre is on hand to answer any concerns relating to learning. Lana

Sanderson our Head of Examinations is co-ordinating her team in support of Ukrainian clients and subscribers with an exam related challenges.

With regards to Russia, in accordance with our ongoing company policy, we do not work with government or banks in the country, and reserve the right to refuse business to Russian and Belarusian organisations and individuals. We will continue to work with recognised global brands with geographically diverse staff with team members in Russia. We have all been touched by comments made my Russian civilians such as E-Commerce, Digital and Marketing staff at International brands who have condemned aggressive acts on Ukraine.

Our hearts and minds are with the Ukrainian people at this difficult time.

Thank you

Yours Sincerely

Deborah Collier FRSA President UK & USA

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